

# Lead Follow-Up

**SESSION 13** 

Qualify Potential Buyers and Sellers





## Today's Agenda







Lead Follow-up



Notes:



Your number one job as a real estate agent is to find ways to get in the path of motivated buyers and sellers.

Gary Keller SHIFT

### Find the Motivated

#### **Dispel Mythunderstandings**

What beliefs do you hold about finding buyers and sellers?

What statistics about how buyers found their agent stand out?

What statistics about how sellers found their agent stand out?





## Classify by Able, Ready, and Willing

Focus becomes increasingly possible in direct proportion to how clear you are about what you want, when you want it, and what you must do to get it.

> Gary Keller The Millionaire Real Estate Agent

How do you define Able, Ready, and Willing?	
Able:	
	Able
Ready:	
Willing:	Willing Ready

When do we anticipate each type of buyer or seller will be ready to transact?

A Buyers/Sellers	B Buyers/Sellers	C Buyers/Sellers





Qualifying is Win-Win

- 1. Document
- 2. Follow a checklist
- 3. Abide by Fair Housing Regulations

Notes:





#### **Buyer Lead Sheet**

Date:

Lead Source/Property that prompted the call:

	Contact Information		
	Name:		
	Email:		
	Street Address:		
	Childrens' Names:		
	Home Phone:	Mobile Phone:	
	What is the best way to get in touch with you?		
		What times are best?	
	B	uyer Consultation Prequalification Questions	
1.	<ol> <li>Has an agent taken you out and shown you any properties? □ YES □ NO If yes, how is it going?</li> </ol>		
2.	2. Is there anybody else buying the home with you?		
3.	3. Who will be living in your home?		
4.	4. How long have you been looking for a home?		
5.	5. I'm curious, why are you moving?		

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## **Qualify Buyers**

#### **Buyer Lead Sheet**

6. Are you renting now, or do you own? □ RENT □ OWN
<i>Renter</i> : Do you know when your lease is up?
<i>Owner</i> : Do you need to sell your current home before you buy your next home? □ YES □ NO
<i>If yes</i> : Have you signed a listing agreement with a real estate agent to sell your home? □ YES □ NO
<i>If no</i> : When would be a good time for us to get together so I can give you a free market analysis on your home?
<ol> <li>Are you going to be paying cash or will you be getting a mortgage for the purchase of your home?</li> <li>CASH</li> <li>MORTGAGE</li> </ol>
<i>Mortgage</i> : Have you already been preapproved by a lender? □ YES □ NO
If yes: Who are you working with?
<i>If no</i> : Do you need a lender recommendation?
What is the amount you are preapproved for?
What will your down payment be?
8. What price are you comfortable with?
9. Is anyone else involved in your home buying decision?
10. On a scale of 1 to 10 with 10 meaning you must buy a home as quickly as possible and 1 meaning you are not sure you'll really buy anything, how would you rate yourself?
Anything less than 10: What would it take for you to become a 10?
11. When do you need to be in your new home?
12. I'd love to help you buy a home. In order to help you find a perfect home, all we need to do is set an appointment (with all of the decision makers) so I can help you get what you want in the time you want. What is a better time for us to meet? day at time, or day at time?
Appointment Date & Time:



Notes:



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## **Qualify Sellers**

#### Pre-listing Questionnaire

Seller (s) Name(s):				
Email:				
Street Address:				
Home Phone:	Mok	oile Phone:		
Appointment Date:	Time:		Location:	
Do you have about 5 m out to meet you?	inutes so I can ask you soi	ne very importe	ant questions before I come	
1. How did you hear a	bout me?			
2. Where are you mov	ring?			
3. What's motivating y	ou to move there?			
4. How soon do you h	ave to be there?			
-	5. If we sell your home in the next 30 days, will that pose a problem for you? If "yes," what would the problem be?			
6. What would happer	n if your home did not sell?			
7. How much do you w	7. How much do you want to list your home for?			
8. How much o you ov	8. How much o you owe on the property?			
9. I'll be sending you a we meet?	9. I'll be sending you a packet of information. Will you take a few minutes to review it before we meet?			
10. Do you have any qu	10. Do you have any questions before we meet?			
11. Will all decision-makers be there when we meet?				
Just so you know, our meeting will take between and minutes, OK?				
I look forward to meeting	g with you on	at		



Notes:



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## Lead Follow-Up Plan



Source	~	Strategy	By When
Follow Up			
Convert			
Stay top of mind			
Qualify Buyers and Sellers			



#### Turn Aha's into Achievement

How has your THINKING changed?

What do you FEEL differently about? What was meaningful for you today?

How will your behaviors be different going forward? What ACTIONS will you take?

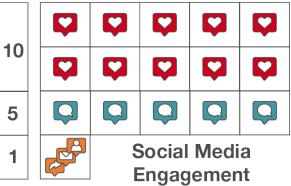
What TOOLS, models, or systems will you use? How will they make you accountable?

## **Daily Success System**

#### **Success Activities**

These are suggested activities for the second half of your session.





WARNING! You must comply with the TCPA and any other federal, state or local laws, including for B2B calls and texts. Never call or text a number on any Do Not Call list, and do not use an autodialer or artificial voice or prerecorded messages without proper consent. Contact your attorney to ensure your compliance.

#### **Conversation Sheet**

Get your phone and the list of contacts you prepared for this session. You may also have a few referral names to connect with.

Use the conversation starters provided to you in earlier sessions.

- 1. Call for 20 minutes and make contact with as many people as possible.
- 2. Ask for business, that is, an appointment, if it's a strong lead.
- 3. Ask for referrals from each contact.
- 4. Offer your KW App to each contact.

Record your results below and share them at the end of the conversation.

Name	#	Email	Notes

WARNING! You must comply with the TCPA and any other federal, state or local laws, including for B2B calls and texts. Never call or text a number on any Do Not Call list, and do not use an autodialer or artificial voice or prerecorded messages without proper consent. Contact your attorney to ensure your compliance.